

Shipping policy

We have partnership with the most reputed logistics company Gubbins (Vesure Technologies Pvt. Ltd.) to ensure fast and safe transit of your products so that they reach fresh and in best condition.

We understand that food tastes best when served fresh and right out of the kitchen, so our shipments are sent via Overnight flight delivery /Express surface delivery service to reach the destination as soon as possible. Usually the parcel reaches its destination in 2 - 4 working days after dispatch from the authentic brand/seller.



Shipping Policy

Delivery Processing Time

Gourmetgarh is committed to delivering your order in the best possible way. We try our hardest to ensure that we provide the most efficient dispatch and make sure that your gourmet goodies reach you as swiftly as possible.

For products fulfilled by Gourmetgarh, we aim to delivery within 24hrs within Chandigarh Tri City and all other PAN India orders are processed within 1-2 days. We deliver 7 days a week (except on national holidays and major festivals). Delivery might be delayed due to unforeseen weather conditions or traffic movement restrictions.

Some products are fulfilled directly by our brand partners (on a drop-ship basis), please check the 'Shipped by Brand Partner' tag on the website. These products may take longer than 24-48 hours to be delivered to the customer; the exact information will be provided on the product page. Cash on Delivery may be not applicable on these products.

Delivery charges

Delivery charges* for your order will be calculated and displayed at checkout.

Order Value	Delivery Charge
Above ₹1500/-	Free
Below ₹1500/-	INR ₹150/-

*An additional fee of 99/- is levied on Cash On Delivery orders.

Delivery Area

Gourmetgarh delivers to more than 8000 pincodes across India. If you require any further information about our delivery area write to us at curator@gourmtgarh.in.

Fresh & Perishable Gourmet Products can be delivered in Chandigarh Tri City only. If you are uncertain whether we deliver to your pincode, please drop us a line at curator@gourmetgarh.in.

Order confirmation and shipment tracking

For products shipped by Gourmetgarh via our delivery partners, you will receive an order confirmation email and WhatsApp text. Once your order is dispatched, you will receive a notification message on Whatsapp and a tracking sms from our delivery partner. Apart from the order confirmation email, we do not take guarantee that you will receive the other notification messages.

For products shipped directly by our brand partners, it is the responsibility of the brand partner to communicate and coordinate for the delivery. These orders may take more than 24-48 hours to deliver. Cash on Delivery may be not applicable for these products.

Our Refund Policy provides detailed information about options and procedures for returning your order.